

eGOVMON

eGovernment Monitor

eGOVMON partners:

- Tingtun AS, (NO) ◦ Agency for Public Management and eGovernment, DIFI, (NO)
- The Norwegian Association of Local and Regional Authorities, KS, (NO)
- Norwegian Post and Telecommunication Authority, PT, (NO)
- Deltasenteret, SHDIR, (NO) ◦ Deloitte, (BE) ◦ Copenhagen Business School, (DK)
- Forschungsinstitut Technologie und Behinderung, FTB, (DE)
- MIP-Politecnico di Milano, (IT) ◦ Aalborg University, (DK)
- Vestfold University College, (NO) ◦ University of Agder, (NO)

The Pilot municipalities:

- Andebu ◦ Askøy ◦ Grimstad ◦ Haugesund ◦ Hof ◦ Hole ◦ Holmestrand ◦ Horten
- Kongsberg ◦ Larvik ◦ Mandal ◦ Nøtterøy ◦ Rana ◦ Re ◦ Sandefjord ◦ Ski ◦ Stokke
- Tjøme ◦ Tønsberg ◦ Trondheim

eGOVMON – introduction

eGovMon will deliver a prototype implementation of a large scale, online observatory for benchmarking eGovernment services.

The eGovMon online resource will deliver an up-to-date assessment of the current eGovernment implementation, providing access to the past results and allow for both reflection on the past progress and exploration of the future trends.

Over a dozen organizations from private and public sector in Norway, Belgium, Denmark, and Italy will collaborate with more than 20 Norwegian municipalities and counties to build and test the eGovMon components.

eGovMon will pave the way for an international network initiated from a Norwegian example.

eGovMon is a project co-funded by the Research Council of Norway under the VERDIKT program.

e GOVMON – measurements

eGovMon will assess eGovernment services with respect to their:

- Accessibility
- Transparency
- Efficiency
- Impact

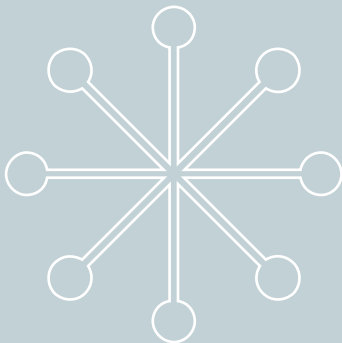
A set of well defined indicators will be identified for each area, using a coherent assessment methodology. To develop and maintain the measurement framework, an open, participatory and inclusive process will be established.

Evaluation results will be gathered through automated tools, when possible, and supplemented by survey and manual assessments.

All project results will be released under an open license, and all software will be open source.

e GOVMON – expected results

1. A set of eGovernment indicators of Accessibility, Transparency, Efficiency, and Impact
2. Models combining measurement on different indicators
3. A web user interface to present the measurement results
4. A community building web site
5. A good practice overview based on the benchmarking results
6. Tool to direct more labour intensive manual assessments
7. An online survey tool designed to collect supplementary information to automatically collected data
8. Dynamic simulation for decision support
9. Corruption combat through transparency indicators



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